

CREEK COUNTY RURAL WATER DISTRICT #2

POLICY STATEMENT

WATER RATIONING VIOLATIONS

Adopted October 13, 1993

Amended, 2013

Occasionally, mandatory water rationing must be imposed. Article 19, Section 3, of the District By-laws addresses this issue and authorizes the Board to establish an appropriate plan as needed.

Establishment of such a plan will be communicated to the customer through public media. That is, posted on the District's website, notification to newspapers, radio stations, and television stations. Notice of the plan will be posted in the office, and all personnel will be informed of the schedule, so it may be accurately communicated to the customers.

To both discourage and penalize customers who knowingly and willfully violate mandatory water rationing, the following policy is established.

Written warnings, signed by an employee, will be issued to violators. This warning will include the date, customer name, account number, and address. It will also contain wording indicating that future violations will result in a fine. The customer will be given a copy, and a copy will be placed in the office files. If a second violation occurs during the same rationing period, a fifty (\$50.00) dollar fine will be levied on the account and a letter will be sent to the customer notifying them of this fine. If a third violation occurs during the same rationing period, an additional one hundred (\$100.00) dollar fine will be levied on the account and a letter of notification will be sent to the customer regarding this fine.

The purpose of this policy is to assure that those customers who co-operate with the rationing, despite hardship, are treated fairly. Rather than penalize, it is the desire of the Board to discourage potential violators, and maintain accurate records of these violations.